



# Migration and Refugee Division Caseload Report

Financial year to 13 October 2024

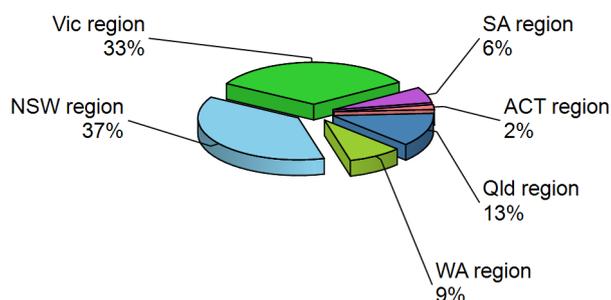
## Summary of lodgements, decisions and cases on hand

|                              | Jul    | Aug    | Sep    | Oct    | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | Total  |
|------------------------------|--------|--------|--------|--------|-----|-----|-----|-----|-----|-----|-----|-----|--------|
| <b>Migration</b>             |        |        |        |        |     |     |     |     |     |     |     |     |        |
| Lodgements                   | 3,529  | 3,185  | 3,430  | 1,653  |     |     |     |     |     |     |     |     | 11,797 |
| Decisions                    | 730    | 855    | 961    | 520    |     |     |     |     |     |     |     |     | 3,066  |
| Active                       | 25,378 | 27,708 | 30,177 | 30,965 |     |     |     |     |     |     |     |     | 31,310 |
| <b>Refugee</b>               |        |        |        |        |     |     |     |     |     |     |     |     |        |
| Lodgements                   | 1,704  | 1,825  | 1,650  | 676    |     |     |     |     |     |     |     |     | 5,855  |
| Decisions                    | 1,430  | 1,435  | 1,347  | 775    |     |     |     |     |     |     |     |     | 4,987  |
| Active                       | 40,882 | 41,272 | 41,575 | 41,175 |     |     |     |     |     |     |     |     | 41,476 |
| <b>Migration and Refugee</b> |        |        |        |        |     |     |     |     |     |     |     |     |        |
| Lodgements                   | 5,233  | 5,010  | 5,080  | 2,329  |     |     |     |     |     |     |     |     | 17,652 |
| Decisions                    | 2,160  | 2,290  | 2,308  | 1,295  |     |     |     |     |     |     |     |     | 8,053  |
| Active                       | 66,260 | 68,980 | 71,752 | 72,140 |     |     |     |     |     |     |     |     | 72,786 |

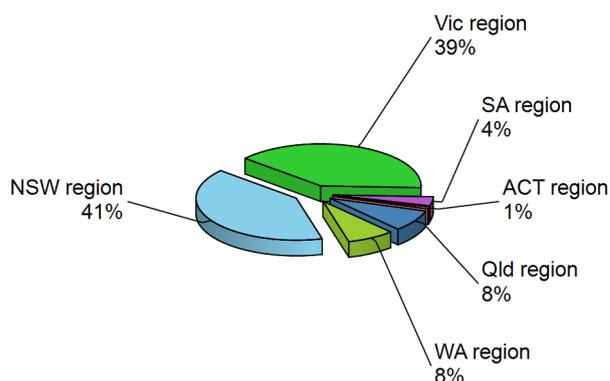
The Migration clearance rate for the year-to-date is 26%. The Refugee clearance rate for the year-to-date is 85%.

## Lodgements

Migration lodgements by region\*



Refugee lodgements by region\*



\*Allocation region = Member location

ACT region – Reviews for applicants residing within 100km of Canberra

NSW region – Reviews for applicants residing in NSW except 300km of Melbourne and Brisbane and 100km of Canberra

Qld region – Reviews for applicants residing in Qld including NSW within 300km of Brisbane

SA region – Reviews for applicants residing in SA and NT

Vic region – Reviews for applicants residing in Vic including Tas and NSW within 300km of Melbourne

WA region – Reviews for applicants residing in WA

Report as at 16/12/24. Figures may vary slightly between reports due to data changes that may occur between when reports are run. UMA refers to unauthorised maritime arrival.

## Migration lodgements by region and case category

| Case category               | NSW region   | Vic region   | ACT region | Qld region  | SA region  | WA region    | Total         | %   |
|-----------------------------|--------------|--------------|------------|-------------|------------|--------------|---------------|-----|
| Student refusal             | 3,115        | 2,856        | 153        | 1054        | 484        | 622          | 8,284         | 70% |
| Visitor                     | 333          | 230          | 18         | 67          | 27         | 61           | 736           | 6%  |
| Temporary work              | 226          | 173          | 15         | 128         | 36         | 116          | 694           | 6%  |
| Skill linked                | 187          | 202          | 21         | 98          | 71         | 82           | 661           | 6%  |
| Partner                     | 194          | 112          | 3          | 36          | 25         | 38           | 408           | 3%  |
| Nomination/Sponsor approval | 91           | 96           | 7          | 70          | 28         | 50           | 342           | 3%  |
| Family                      | 82           | 91           | 3          | 32          | 20         | 29           | 257           | 2%  |
| Student cancellation        | 99           | 54           | 2          | 19          | 11         | 18           | 203           | 2%  |
| Permanent business          | 22           | 44           | 0          | 16          | 10         | 9            | 101           | 1%  |
| Bridging                    | 41           | 27           | 0          | 5           | 6          | 5            | 84            | 1%  |
| Other                       | 21           | 3            | 0          | 2           | 0          | 1            | 27            | 0%  |
| <b>Total</b>                | <b>4,411</b> | <b>3,888</b> | <b>222</b> | <b>1527</b> | <b>718</b> | <b>1,031</b> | <b>11,797</b> |     |
|                             | <b>37%</b>   | <b>33%</b>   | <b>2%</b>  | <b>13%</b>  | <b>6%</b>  | <b>9%</b>    |               |     |

## Top 20 Refugee lodgements by region and country

| Country            | NSW region   | Vic region   | ACT region | Qld region | SA region  | WA region  | Total        | %   |
|--------------------|--------------|--------------|------------|------------|------------|------------|--------------|-----|
| India              | 713          | 399          | 12         | 107        | 34         | 53         | 1,318        | 23% |
| China              | 594          | 319          | 12         | 46         | 45         | 223        | 1,239        | 21% |
| Vietnam            | 162          | 661          | 1          | 96         | 44         | 30         | 994          | 17% |
| Philippines        | 188          | 181          | 2          | 10         | 22         | 23         | 426          | 7%  |
| Malaysia           | 80           | 163          | 1          | 16         | 10         | 19         | 289          | 5%  |
| Indonesia          | 92           | 115          | 1          | 24         | 6          | 7          | 245          | 4%  |
| Taiwan             | 45           | 73           | 9          | 19         | 10         | 16         | 172          | 3%  |
| Fiji               | 89           | 28           | 1          | 10         | 5          | 19         | 152          | 3%  |
| Vanuatu            | 45           | 65           | 0          | 25         | 0          | 13         | 148          | 3%  |
| Thailand           | 49           | 68           | 1          | 13         | 1          | 1          | 133          | 2%  |
| Tonga              | 86           | 30           | 1          | 11         | 2          | 3          | 133          | 2%  |
| East Timor         | 0            | 46           | 0          | 20         | 3          | 8          | 77           | 1%  |
| Solomon Islands    | 22           | 13           | 0          | 37         | 0          | 1          | 73           | 1%  |
| Korea, Republic Of | 38           | 4            | 0          | 3          | 13         | 9          | 67           | 1%  |
| Pakistan           | 20           | 20           | 0          | 2          | 0          | 1          | 43           | 1%  |
| Sri Lanka          | 9            | 26           | 0          | 2          | 0          | 4          | 41           | 1%  |
| Samoa              | 20           | 11           | 1          | 8          | 0          | 0          | 40           | 1%  |
| Nepal              | 20           | 10           | 1          | 4          | 3          | 1          | 39           | 1%  |
| Papua New Guinea   | 3            | 8            | 0          | 14         | 0          | 1          | 26           | 0%  |
| Iran               | 15           | 2            | 0          | 0          | 1          | 1          | 19           | 0%  |
| Other              | 85           | 57           | 1          | 17         | 6          | 15         | 181          | 3%  |
| <b>Total</b>       | <b>2,375</b> | <b>2,299</b> | <b>44</b>  | <b>484</b> | <b>205</b> | <b>448</b> | <b>5,855</b> |     |
|                    | <b>41%</b>   | <b>39%</b>   | <b>1%</b>  | <b>8%</b>  | <b>4%</b>  | <b>8%</b>  |              |     |

Migration lodgements are up 213% this year compared to the same period last year. Refugee lodgements are up 92% this year compared to the same period last year.

## Refugee lodgements by case type and country

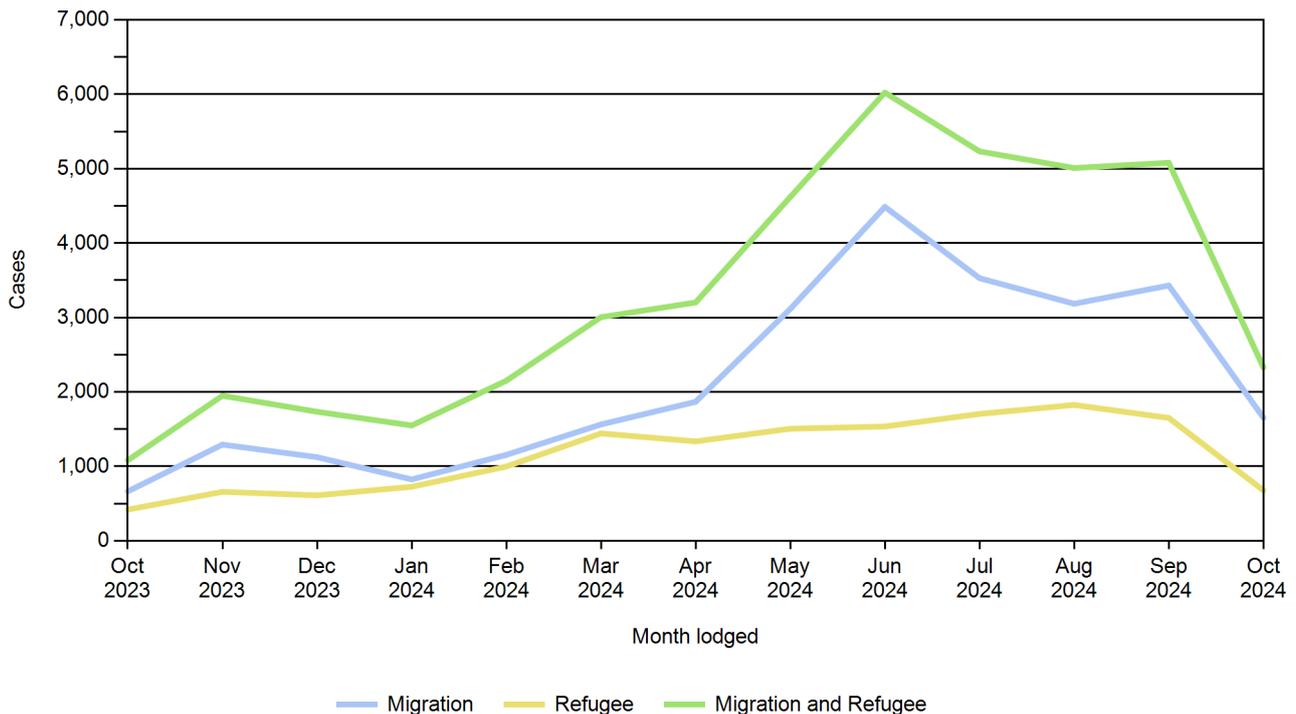
### Top 20 non-UMA lodgements

| Country            | Total        | %   |
|--------------------|--------------|-----|
| India              | 1,318        | 23% |
| China              | 1,239        | 21% |
| Vietnam            | 984          | 17% |
| Philippines        | 426          | 7%  |
| Malaysia           | 289          | 5%  |
| Indonesia          | 245          | 4%  |
| Taiwan             | 172          | 3%  |
| Fiji               | 152          | 3%  |
| Vanuatu            | 148          | 3%  |
| Thailand           | 133          | 2%  |
| Tonga              | 133          | 2%  |
| East Timor         | 77           | 1%  |
| Solomon Islands    | 73           | 1%  |
| Korea, Republic Of | 67           | 1%  |
| Pakistan           | 42           | 1%  |
| Sri Lanka          | 41           | 1%  |
| Samoa              | 40           | 1%  |
| Nepal              | 39           | 1%  |
| Papua New Guinea   | 26           | 0%  |
| Iran               | 17           | 0%  |
| Other              | 180          | 3%  |
| <b>Total</b>       | <b>5,841</b> |     |

### UMA lodgements

| Country      | Total     | %   |
|--------------|-----------|-----|
| Vietnam      | 10        | 71% |
| Iran         | 2         | 14% |
| Bangladesh   | 1         | 7%  |
| Pakistan     | 1         | 7%  |
| <b>Total</b> | <b>14</b> |     |

### Migration, Refugee and combined lodgements in the last 12 months



## Detention lodgements

| Type      | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | Total |
|-----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| Migration | 19  | 12  | 22  | 7   |     |     |     |     |     |     |     |     | 60    |
| Refugee   | 15  | 21  | 15  | 5   |     |     |     |     |     |     |     |     | 56    |

## Court remittal lodgements

| Type      | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | Total |
|-----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| Migration | 3   | 12  | 5   | 3   |     |     |     |     |     |     |     |     | 23    |
| Refugee   | 4   | 4   | 9   | 3   |     |     |     |     |     |     |     |     | 20    |

In the previous financial year (2023/24), Migration received a total of 85 court remittals and Refugee received a total of 77 court remittals.

## Decisions

### Migration decisions by case category

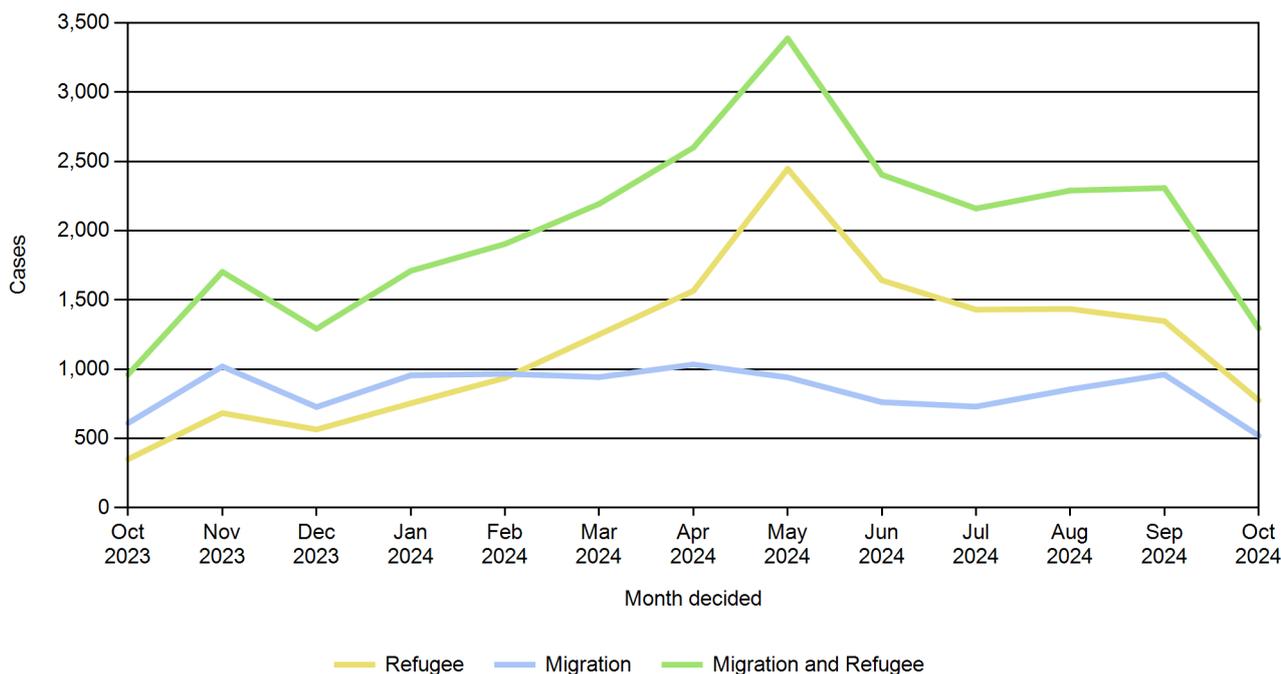
| Case category               | Total        |             | Set aside    |            |
|-----------------------------|--------------|-------------|--------------|------------|
|                             | Decisions    | %           | Decisions    | %S/A       |
| Student refusal             | 934          | 30%         | 451          | 48%        |
| Partner                     | 506          | 17%         | 277          | 55%        |
| Visitor                     | 495          | 16%         | 145          | 29%        |
| Temporary work              | 353          | 12%         | 199          | 56%        |
| Skill linked                | 229          | 7%          | 133          | 58%        |
| Family                      | 112          | 4%          | 38           | 34%        |
| Student cancellation        | 112          | 4%          | 18           | 16%        |
| Nomination/Sponsor approval | 107          | 3%          | 41           | 38%        |
| Permanent business          | 103          | 3%          | 34           | 33%        |
| Bridging                    | 97           | 3%          | 16           | 16%        |
| Other                       | 18           | 1%          | 4            | 22%        |
| <b>Total</b>                | <b>3,066</b> | <b>100%</b> | <b>1,356</b> | <b>44%</b> |

## Top 20 Refugee decisions by country

| Country          | UMA       | non-UMA      | Total        |             | Set aside  |            |
|------------------|-----------|--------------|--------------|-------------|------------|------------|
|                  |           |              | Decisions    | %           | Decisions  | %S/A       |
| Malaysia         | 0         | 2,230        | 2,230        | 45%         | 187        | 8%         |
| China            | 0         | 1,104        | 1,104        | 22%         | 24         | 2%         |
| Vietnam          | 25        | 222          | 247          | 5%          | 31         | 13%        |
| Indonesia        | 0         | 223          | 223          | 4%          | 7          | 3%         |
| Thailand         | 0         | 127          | 127          | 3%          | 0          | 0%         |
| India            | 0         | 117          | 117          | 2%          | 5          | 4%         |
| Fiji             | 0         | 106          | 106          | 2%          | 15         | 14%        |
| Taiwan           | 0         | 91           | 91           | 2%          | 0          | 0%         |
| Sri Lanka        | 17        | 55           | 72           | 1%          | 39         | 54%        |
| Pakistan         | 4         | 50           | 54           | 1%          | 19         | 35%        |
| Papua New Guinea | 0         | 54           | 54           | 1%          | 24         | 44%        |
| Iran             | 16        | 30           | 46           | 1%          | 31         | 67%        |
| Vanuatu          | 0         | 40           | 40           | 1%          | 2          | 5%         |
| Tonga            | 0         | 38           | 38           | 1%          | 2          | 5%         |
| Lebanon          | 0         | 32           | 32           | 1%          | 7          | 22%        |
| East Timor       | 0         | 26           | 26           | 1%          | 0          | 0%         |
| Ghana            | 0         | 23           | 23           | 0%          | 4          | 17%        |
| Solomon Islands  | 0         | 23           | 23           | 0%          | 1          | 4%         |
| Philippines      | 0         | 21           | 21           | 0%          | 0          | 0%         |
| South Africa     | 0         | 19           | 19           | 0%          | 7          | 37%        |
| Other            | 13        | 281          | 294          | 6%          | 91         | 31%        |
| <b>Total</b>     | <b>75</b> | <b>4,912</b> | <b>4,987</b> | <b>100%</b> | <b>496</b> | <b>10%</b> |

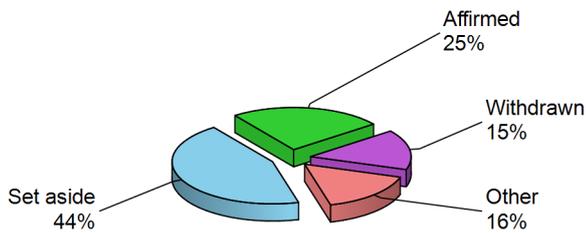
67 cases were remitted on complementary protection grounds.

## Migration, Refugee and combined decisions in the last 12 months

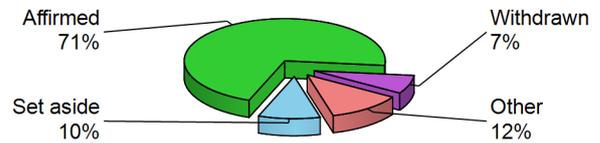


## Decisions by outcome

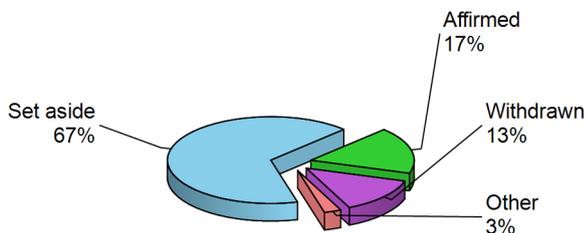
Migration decisions by outcome



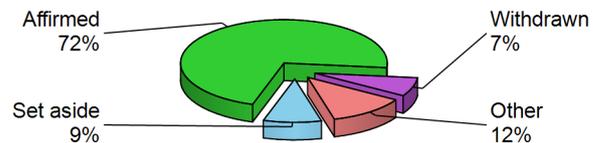
Refugee decisions by outcome



Refugee outcomes - UMA



Refugee outcomes - non-UMA



The set aside rate for cases reconsidered following court remittals so far this financial year is 50% for Migration decisions and 31% for Refugee decisions.

## Timeliness of decisions

### Caseload overview for the period

| Caseload     | Lodged        | Finalised    | On hand as at 13/10/24 | % Finalised within 12 months | Median to finalised (weeks) |
|--------------|---------------|--------------|------------------------|------------------------------|-----------------------------|
| Migration    | 11,797        | 3,066        | 31,310                 | 49%                          | 55                          |
| Refugee      | 5,855         | 4,987        | 41,476                 | 14%                          | 218                         |
| <b>Total</b> | <b>17,652</b> | <b>8,053</b> | <b>72,786</b>          | <b>27%</b>                   | <b>175</b>                  |

### Processing times for finalisations:

Please click [here](#) to access the current Migration and Refugee Division processing times.

## Active cases on hand (not yet decided)

### Active Migration cases on hand by region and case category

| Case category               | NSW region    | Vic region    | ACT region | Qld region  | SA region    | WA region    | Total         | %   |
|-----------------------------|---------------|---------------|------------|-------------|--------------|--------------|---------------|-----|
| Student refusal             | 7,375         | 6,363         | 341        | 2174        | 974          | 1,082        | 18,309        | 58% |
| Partner                     | 1,698         | 1,117         | 32         | 561         | 216          | 303          | 3,927         | 13% |
| Visitor                     | 896           | 742           | 43         | 233         | 101          | 184          | 2,199         | 7%  |
| Temporary work              | 646           | 486           | 36         | 286         | 84           | 237          | 1,775         | 6%  |
| Skill linked                | 454           | 534           | 52         | 223         | 163          | 181          | 1,607         | 5%  |
| Nomination/Sponsor approval | 473           | 386           | 21         | 234         | 69           | 183          | 1,366         | 4%  |
| Family                      | 311           | 277           | 9          | 138         | 38           | 82           | 855           | 3%  |
| Student cancellation        | 302           | 193           | 9          | 60          | 32           | 46           | 642           | 2%  |
| Permanent business          | 180           | 212           | 7          | 83          | 33           | 55           | 570           | 2%  |
| Bridging                    | 17            | 7             | 0          | 3           | 1            | 1            | 29            | 0%  |
| Other                       | 18            | 9             | 0          | 2           | 1            | 1            | 31            | 0%  |
| <b>Total</b>                | <b>12,370</b> | <b>10,326</b> | <b>550</b> | <b>3997</b> | <b>1,712</b> | <b>2,355</b> | <b>31,310</b> |     |
|                             | <b>40%</b>    | <b>33%</b>    | <b>2%</b>  | <b>13%</b>  | <b>5%</b>    | <b>8%</b>    |               |     |

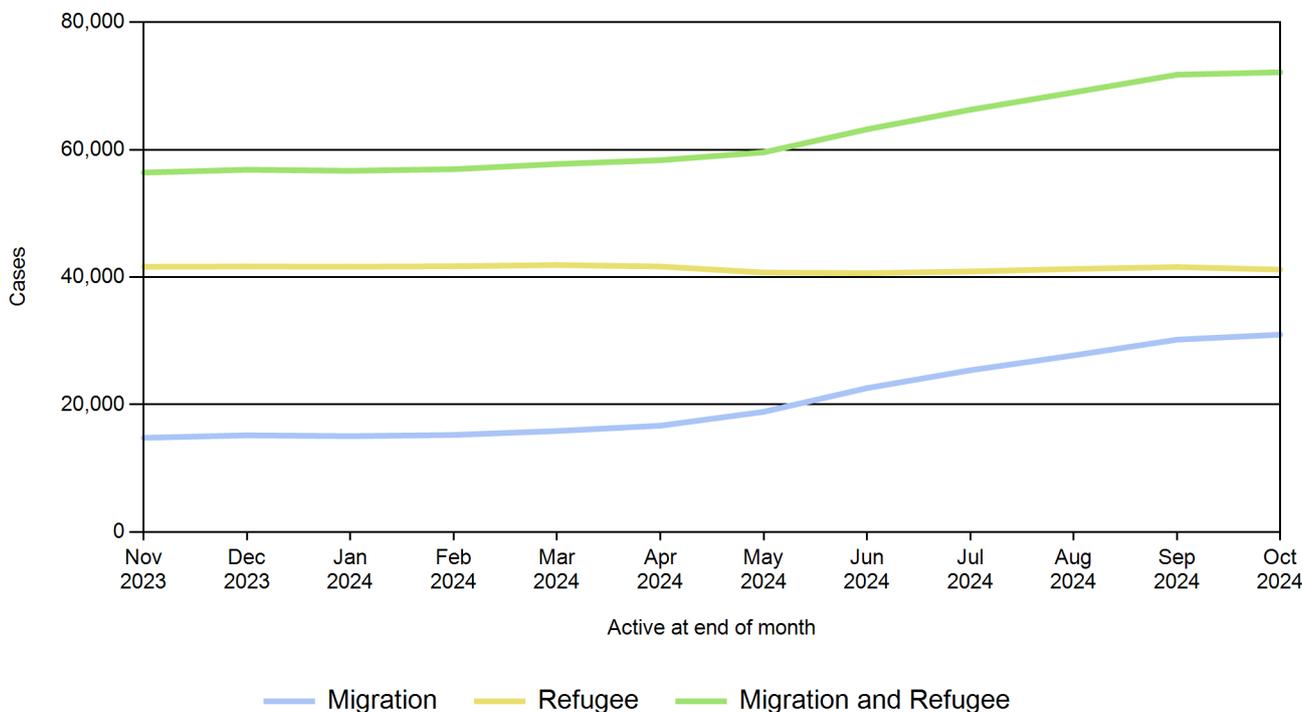
### Active top 20 Refugee cases on hand by region and country

| Country                      | NSW region    | Vic region    | ACT region | Qld region  | SA region    | WA region    | Total         | %   |
|------------------------------|---------------|---------------|------------|-------------|--------------|--------------|---------------|-----|
| Malaysia                     | 2,409         | 5,234         | 31         | 384         | 173          | 953          | 9,184         | 22% |
| China                        | 5,006         | 2,265         | 77         | 300         | 125          | 1,089        | 8,862         | 21% |
| Vietnam                      | 771           | 3,238         | 9          | 445         | 236          | 178          | 4,877         | 12% |
| India                        | 2,322         | 1,100         | 29         | 306         | 86           | 119          | 3,962         | 10% |
| Indonesia                    | 985           | 1,023         | 11         | 146         | 88           | 159          | 2,412         | 6%  |
| Thailand                     | 760           | 906           | 40         | 172         | 50           | 13           | 1,941         | 5%  |
| Philippines                  | 736           | 431           | 9          | 39          | 76           | 39           | 1,330         | 3%  |
| Fiji                         | 1,036         | 75            | 3          | 91          | 27           | 60           | 1,292         | 3%  |
| East Timor                   | 72            | 526           | 1          | 286         | 36           | 50           | 971           | 2%  |
| Tonga                        | 513           | 149           | 3          | 44          | 17           | 22           | 748           | 2%  |
| Taiwan                       | 249           | 272           | 19         | 71          | 29           | 90           | 730           | 2%  |
| Pakistan                     | 201           | 272           | 6          | 4           | 5            | 26           | 514           | 1%  |
| Vanuatu                      | 147           | 171           | 2          | 89          | 9            | 49           | 467           | 1%  |
| Solomon Islands              | 114           | 48            | 0          | 159         | 9            | 3            | 333           | 1%  |
| Bangladesh                   | 280           | 33            | 0          | 0           | 7            | 6            | 326           | 1%  |
| Lebanon                      | 213           | 104           | 3          | 3           | 2            | 1            | 326           | 1%  |
| Sri Lanka                    | 52            | 242           | 0          | 9           | 4            | 9            | 316           | 1%  |
| Cambodia                     | 12            | 269           | 0          | 5           | 13           | 0            | 299           | 1%  |
| Samoa                        | 152           | 61            | 1          | 21          | 1            | 1            | 237           | 1%  |
| Laos, Peoples Democratic Rep | 93            | 57            | 1          | 13          | 38           | 0            | 202           | 0%  |
| Other                        | 1,032         | 643           | 17         | 236         | 81           | 138          | 2,147         | 5%  |
| <b>Total</b>                 | <b>17,155</b> | <b>17,119</b> | <b>262</b> | <b>2823</b> | <b>1,112</b> | <b>3,005</b> | <b>41,476</b> |     |
|                              | <b>41%</b>    | <b>41%</b>    | <b>1%</b>  | <b>7%</b>   | <b>3%</b>    | <b>7%</b>    |               |     |

### Active top 20 Refugee cases on hand by case type and country

| Country                      | UMA        |       | non-UMA       |       | Total         | %     |
|------------------------------|------------|-------|---------------|-------|---------------|-------|
|                              | Cases      | %     | Cases         | %     |               |       |
| Malaysia                     | 0          | 0.0%  | 9184          | 22.2% | 9,184         | 22.1% |
| China                        | 1          | 0.7%  | 8861          | 21.4% | 8,862         | 21.4% |
| Vietnam                      | 33         | 23.1% | 4844          | 11.7% | 4,877         | 11.8% |
| India                        | 2          | 1.4%  | 3960          | 9.6%  | 3,962         | 9.6%  |
| Indonesia                    | 0          | 0.0%  | 2412          | 5.8%  | 2,412         | 5.8%  |
| Thailand                     | 0          | 0.0%  | 1941          | 4.7%  | 1,941         | 4.7%  |
| Philippines                  | 0          | 0.0%  | 1330          | 3.2%  | 1,330         | 3.2%  |
| Fiji                         | 0          | 0.0%  | 1292          | 3.1%  | 1,292         | 3.1%  |
| East Timor                   | 0          | 0.0%  | 971           | 2.3%  | 971           | 2.3%  |
| Tonga                        | 0          | 0.0%  | 748           | 1.8%  | 748           | 1.8%  |
| Taiwan                       | 0          | 0.0%  | 730           | 1.8%  | 730           | 1.8%  |
| Pakistan                     | 6          | 4.2%  | 508           | 1.2%  | 514           | 1.2%  |
| Vanuatu                      | 0          | 0.0%  | 467           | 1.1%  | 467           | 1.1%  |
| Solomon Islands              | 0          | 0.0%  | 333           | 0.8%  | 333           | 0.8%  |
| Bangladesh                   | 29         | 20.3% | 297           | 0.7%  | 326           | 0.8%  |
| Lebanon                      | 0          | 0.0%  | 326           | 0.8%  | 326           | 0.8%  |
| Sri Lanka                    | 12         | 8.4%  | 304           | 0.7%  | 316           | 0.8%  |
| Cambodia                     | 0          | 0.0%  | 299           | 0.7%  | 299           | 0.7%  |
| Samoa                        | 0          | 0.0%  | 237           | 0.6%  | 237           | 0.6%  |
| Laos, Peoples Democratic Rep | 0          | 0.0%  | 202           | 0.5%  | 202           | 0.5%  |
| Other                        | 60         | 42.0% | 2,087         | 5.0%  | 2,147         | 5.2%  |
| <b>Total</b>                 | <b>143</b> |       | <b>41,333</b> |       | <b>41,476</b> |       |

### Active Migration, Refugee and combined cases on hand over the last 12 months



The active Migration caseload is up 117% compared to the 14,451 cases that were on hand as at the same time last year. The active Refugee caseload is down <1% compared to the 41,580 cases that were on hand as at the same time last year.

## Age of active cases on hand

| Age                                | Total         | %           |
|------------------------------------|---------------|-------------|
| <b>Migration</b>                   |               |             |
| 365 days or less (<= 12 months)    | 25,087        | 80%         |
| 366 - 730 days (12 to 24 months)   | 4,727         | 15%         |
| 731 - 1,095 days (24 to 36 months) | 1,169         | 4%          |
| 1,096 days or more (> 36 months)   | 327           | 1%          |
| <b>Total</b>                       | <b>31,310</b> | <b>100%</b> |
| <b>Refugee</b>                     |               |             |
| 365 days or less (<= 12 months)    | 13,342        | 32%         |
| 366 - 730 days (12 to 24 months)   | 8,198         | 20%         |
| 731 - 1,095 days (24 to 36 months) | 7,335         | 18%         |
| 1,096 days or more (> 36 months)   | 12,601        | 30%         |
| <b>Total</b>                       | <b>41,476</b> | <b>100%</b> |

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