



AAT Caseload Report

For the period 1 July 2023 to 30 June 2024

Division/Caseload	Lodgements	Finalisations	On hand at period end	Proportion of applications finalised within 12 months of lodgement	Median time to finalise (weeks) ¹	Proportion of applications in relation to which decision under review changed ²
Freedom of Information	135	126	175	60%	40	15%
General	4,021	3,966	2,721	76%	23	31%
Australian citizenship	533	486	297	82%	20	28%
Centrelink (2nd review)	1,121	1,062	670	84%	21	28%
Visa-related decisions relating to character	321	455	75	85%	11	55%
Workers' Compensation	1,319	1,249	1,294	60%	43	34%
Other	727	714	385	82%	12	16%
Migration & Refugee	32,134	23,584	63,177	28%	135	25%
Migration	19,856	11,704	22,596	36%	79	42%
Refugee	12,278	11,880	40,581	20%	243	9%
National Disability Insurance Scheme	4,068	3,952	2,953	77%	26	75%
Security	2	31	2	3%	115	0%
Small Business Taxation	218	372	526	65%	32	38%
Social Services & Child Support	8,740	10,400	1,829	>99%	15	29%
Centrelink (1st review)	6,824	8,246	1,273	>99%	13	28%
Child Support	1,748	1,918	522	>99%	19	38%
Paid Parental Leave	168	236	34	>99%	18	16%
Taxation & Commercial	788	877	1,521	55%	44	37%
Taxation	676	746	1,422	52%	51	39%
Other	112	131	99	62%	34	20%
Veterans' Appeals	140	150	162	44%	57	30%
AAT	50,246	43,458	73,066	55%³	40	32%

¹Median time to finalise is measured in weeks from lodgement to finalisation.

²These figures relate to applications for review of decision and do not include other types of applications that may be made under the AAT Act or related legislation. The decision under review is treated as having been changed if the Tribunal varies or sets aside the decision or remits the matter to the decision-maker for reconsideration by way of a decision under section 43 of the *Administrative Appeals Tribunal Act 1975* (AAT Act) or section 349 or 415 of the *Migration Act 1958* or by way of a decision made in accordance with terms of agreement reached by the parties under section 34D or 42C of the AAT Act.

³The [Portfolio Budget Statement](#) for the AAT sets out a performance criterion target of 75% of applications finalised within 12 months of lodgement.

Note: This report has been produced for publication on the Administrative Appeals Tribunal (AAT) website. For re-publication or other use, please contact the Report.RequestsMailbox@aat.gov.au to discuss intended use and ensure the accurate representation and communication of these figures. Figures may vary slightly between reports due to data changes that may occur between when reports are run.